

Data Security

Qbase Fundraising Manager™

Qbase takes data security seriously; so seriously, in fact, that we've created a data security system with redundant "safety nets." At Qbase, your data is stored in a locked, atmosphere-controlled environment, monitored twenty-four hours a day, seven days a week, and backed up daily.

We protect your data in three ways: with data encryption, by data security and through site security.

Data encryption

Your data is safe, both while it's on your hosted site at Qbase, as well as any time it's being transmitted across the Internet to and from Qbase Fundraising Manager, thanks to data encryption.

Secure sockets layer

All transactions with Qbase are conducted through Secure Sockets Layer (SSL) at the highest possible encryption level. Data sent between your computer and ours is encrypted (scrambled) to be essentially unreadable by any other computer. The small gold padlock next to the Qbase Fundraising Manager URL in your browser tells you it's working.

Data security

User authentication

Qbase enforces the use of industry-standard "strong" ID and passwords, reducing or eliminating vulnerability to password generation programs that guess a password by running through hundreds of thousands of words and letter combinations.

Access control

The system administration functionality of Qbase Fundraising Manager enables you to apply "Roles" to individuals in your organization, as well as control which users are active or inactive. Using Roles, you decide exactly who sees what data and to which parts of the application they have access. Volunteers, for example, have minimal access for data entry purposes, while Program Managers have virtually complete access to the system (other than administration functionality, such as the ability to set up new users).

Separate and discrete data

No one sees your data except authorized personnel within your organization. Even at Qbase, the only time we examine your data is for regularly-scheduled maintenance or to check data integrity. Your data is kept separate from other customers' databases, with no chance of co-mingling. The data is separated by software and hardware "fences"—safe and secure.

Site security

Your data is backed up daily, and the backups are tested for accuracy. Backups are stored off-site in a secure location. Unlike your computer at work—which may be subject to an attack as simple as someone walking away with your data copied to a flash drive—our servers are accessible only to trusted Qbase staff. The entire site is constantly monitored by security personnel and video cameras.

Regular backup routines

Your data hosted at Qbase is backed up daily. Think about the last time your data was backed up at your system. Often the backup is to a CD-ROM or DVD disc, which may then be stored in the same vicinity as the original data. The worst case scenario is where organizations with out-of-date or no data backups experience computer or hard drive failure and are left without data. Compare this possibility to Qbase's daily backups and redundant backup copies stored in remote locations.

In case of disaster...

While we all hope that it won't ever happen, catastrophe may one day pay a visit in the form of natural or man-made disasters (from fire to power surges). At Qbase, we've taken extraordinary measures to ensure that no matter what disaster may come our way, your data will be safe.

All client data is stored at a site that is monitored around the clock and uses several redundant layers. If a server fails for any reason, you'll be automatically and instantly switched to a "mirror" server hosting your data. At Qbase, we constantly monitor technological best practices to keep our system on the forefront of secure technology.

Our entire hosting facility is backed up by redundant UPS (uninterruptible power supply) systems, which are themselves backed up by a dedicated diesel generator. We are never without power. The site has a raised floor for cooling, as well as redundant air conditioning systems.

No matter what might befall your personal computer or network, once you get up and running again, your data—and your personal version of Qbase Fundraising Manager—will be there waiting for you: intact, accurate, up-to-date and ready to go.